

What is claimed is:

1. A method of spotting a key segment in a voice message comprising the steps of:
- identifying a key segment;
  - receiving a voice message;
  - detecting the key segment in the voice message;
  - tagging the voice message so as to indicate the location of the detected key segment within the voice message;
  - receiving an enquiry for the key segment; and
  - retrieving the key segment from the voice message.
2. The method of claim 1, wherein the step of identifying a key segment includes registering the key segment by storing an identification and a characteristic of the key segment.
3. The method of claim 1, wherein the step of identifying a key segment includes predefining the key segment.
4. The method of claim 1, wherein the enquiry for the key segment includes speech.
5. The method of claim 2, wherein the characteristic of the key segment includes a pronunciation of the key segment.
6. A method of spotting a key segment in a voice message comprising the steps of:
- receiving a voice message;
  - receiving an enquiry for a key segment;
  - detecting the key segment in the voice message;
  - tagging the voice message with the location of the detected key segment; and

